

Delivering Customer Safety and Business Insights



Our AIoT Remote Monitoring Solution is a game-changer in the industry, offering businesses valuable insights for energy management, staff monitoring, and site compliance tracking in addition to plain vanilla monitoring services. With real-time monitoring and reporting, it drives efficiency and productivity. Deployed in

>21,000 sites across India and connected to >500,000 devices, our service leverages AI and IoT technologies to deliver comprehensive business insights, optimize performance and address site security issues effectively. Our solution adheres to global security standards, and can be customized to meet the specific needs of

diverse sectors such as banks, NBFCs, hospitality, warehousing amongst others. Since its launch in 2021, it has successfully prevented >1,000 threats. This CERT-IN certified and customizable solution transforms businesses' operations, providing them with the tools they need to thrive in a rapidly evolving digital landscape.



Our state-of-the-art command centre for AIoT Remote Monitoring

VSaaS SOLUTION

Video Surveillance as a Service (VSaaS) solution is deployed on existing security infrastructure to provide site status analytics and real-time business insights through secure web utilities and mobile applications.

HIGH REDUNDANCY

Agents at our 24x7 command centre work over and above the robotics process automation (RPA) to analyse exceptions and eliminate the false alarms. Tickets for all the SOP are verified and resolved by our agents.

COST EFFICIENCY

Efficiency is key when it comes to cutting costs. Our Remote Monitoring Services are available at a fraction of a cost of physical guarding and also keeps an eye on energy consumption at a business premise.

AI-DRIVEN MONITORING

AI and Video analytics work on the feeds from CCTV cameras and detects potentially suspicious anomalies like intrusions, vibrations, glass breaks, smoke, etc. The system is also continuously learning to better understand and respond to these situations.

SMART CLOUD STORAGE

All the data received from the monitoring system is securely stored locally on SSD drives as well as in the cloud with secure encryption offering minimum two levels of secure back up of video footages data.

40+

Deep-learning AI modules offered for enabling business insights

60,000+

Alerts processed daily

21,000+

Sites monitored

500,000+

Connected devices

ISO

9001 and 27001 Certified

CERT-IN

Certified



AI-based system monitoring agent attention span

Driving Non-linearity in Logistics Operations



We are leveraging technology to automate operationally intensive processes with a view to achieve cost efficiency, risk mitigation, and agility. Our Dispatcher automation module intelligently assigns crew daily to multiple routes, basis cash forecasting analysis. Our Route Mapper allocates ATM and commerce points for the crew to build operational efficiency.

CMS Connect App automates real-time reporting to access transactions across the business point. CMS Agile

Platform automates transaction reconciliation to bring time efficiency. Our ALGO OTC application provides a secure and automated GPS-enabled passcode for cash replenishment. Our Retailer App drives agility by offering real-time tracking through QR codes. Our ML-driven analytics engine helps predict risk profiles to prevent human-induced risks. This bionic approach, blending human and technical capabilities, increases our productivity.

Our nimble cash logistics platform accelerates cash movement at the lowest cost from the bank's currency chest to ATM to consumers' wallets to stores and then back to the bank.

20%
Improvement in route productivity through Automation in last 3 years

95%
ATM uptime as compared to 90% for the industry

Our Technology Applications

- | | |
|---|--|
| <p>1,5 CMS CONNECT
Indent Upload, Trip Sheet Generation</p> | <p>4 RETAILER APP
Real-time Transaction Reporting and Reconciliation</p> |
| <p>2 DISPATCHER AGENT
Dynamic routing and crew allocation</p> | <p>6 CMS AGILE
ML-based Reconciliation Tool</p> |
| <p>3 ALGO
Automated OTC Generation</p> | <p>7 FLEET MANAGER
Integrated Vehicle Telemetry with FASTag and OMCs</p> |

Enabling Seamless Customer Experience

ALGO MVS

ALGO MVS is a central component of the bank's digital strategy and delivers personalized products and services to customers. It is a made-in-India and customized-for-India solution to help banks realize more from their ATM network. We have developed, commercialized, and implemented the ALGO MVS solution at scale for SBI.

ALGO MVS (Multi-Vendor Software) enables banks to streamline their development and support operations by eliminating the need to maintain and enhance several distinct delivery infrastructures for each new function or service they provide. It helps bank centralize their ATM Channel Management to a single central command control to

improve the customer experience and ensure the network has the latest security measures.

As a vendor-agnostic software, banks can gain considerable cost and operational advantages by procuring ATM hardware and software components separately without being tied to one vendor for both. Behind the scenes, ALGO MVS allows for remote control monitoring and tracking electronic journals through dashboards, reporting, and security alerts, thus significantly eliminating the need for physical intervention across a large geography.

25%

ATMs deployed with ALGO MVS

Intelligent

Branch Manager

ALGO OTC

ALGO OTC, launched in 2019, is a groundbreaking ATM security software application that revolutionizes cash replenishment through Artificial Intelligence and mobility.

This innovative solution incorporates advanced features such as geofencing, GPS-enabled user face recognition, and integration with the maker-checker approval process, making it compatible with any bank or vault. Even in areas with limited internet connectivity, ALGO OTC ensures efficient audit trails and real-time updates. Currently covering 30% of India's ATMs, ALGO OTC reflects

our commitment to providing a secure compliance framework that prioritizes the interests of consumers and banks alike.

With its cutting-edge technology and wide-reaching implementation, ALGO OTC sets new standards for ATM security and reinforces our dedication to delivering innovative solutions that drive the growth and safety of the banking industry.

30%

ATMs secured with ALGO OTC

AI Automated

OEM-agnostic ATM security software application

