

# Scaling Our Technology Offerings

## ALGO AIoT

Our AIoT Remote Monitoring Solution is a game-changer in the industry, offering businesses valuable insights for energy management, staff monitoring, and site compliance tracking in addition to plain vanilla monitoring services. With real-time monitoring and reporting, it drives efficiency and productivity. Deployed in >25,000 sites across India and connected to >500,000 devices, our service leverages AI and IoT technologies to deliver comprehensive business insights, optimize performance and address site security issues

effectively. Our solution adheres to global security standards, and can be customized to meet the specific needs of diverse sectors such as banks, NBFCs, hospitality, warehousing amongst others. Since its launch in 2021, it has successfully prevented >1,800 threats such as unauthorized access, burglary, fraud, glass break and fire & smoke. This CERT-IN certified and customizable solution transforms businesses' operations, providing them with the tools they need to thrive in a rapidly evolving digital landscape.

### AI-DRIVEN MONITORING

AI and Video analytics work on the feeds from CCTV cameras and detects potentially suspicious anomalies like intrusions, vibrations, glass breaks, smoke, etc. The system is also continuously learning to better understand and respond to these situations.

### VSaaS SOLUTION

Video Surveillance as a Service (VSaaS) solution is deployed on existing security infrastructure to provide site status analytics and real-time business insights through secure web utilities and mobile applications.

### HIGH REDUNDANCY

Agents at our 24x7 command centre work over and above the robotics process automation (RPA) to analyse exceptions and eliminate the false alarms. Tickets for all the SOP are verified and resolved by our agents.

### SMART CLOUD STORAGE

All the data received from the monitoring system is securely stored locally on SSD drives as well as in the cloud with secure encryption offering minimum two levels of secure back up of video footages data.



## ALGO MVS

ALGO MVS is a central component of the bank's digital strategy and delivers personalized products and services to customers. It is a made-in-India and customized-for-India solution to help banks realize more from their ATM network. We have developed, commercialized, and implemented the ALGO MVS solution at scale for SBI.

ALGO MVS (Multi-Vendor Software) enables banks to streamline their development and support operations by eliminating the need to maintain and enhance several distinct delivery infrastructures for each new function or service they provide. It helps them centralize their ATM Channel Management to

a single central command control to improve the customer experience and ensure the network has the latest security measures.

As a vendor-agnostic software, banks can gain considerable cost and operational advantages by procuring ATM hardware and software components separately without being tied to one vendor for both. Behind the scenes, ALGO MVS allows for remote control monitoring and tracking electronic journals through dashboards, reporting, and security alerts, thus significantly eliminating the need for physical intervention across a large geography.

